



2024 ESG
Annual Report

About

Celsus is dedicated to making a positive impact through its Environmental, Social and Governance (**ESG**) strategy and policy.

Throughout 2023 Celsus demonstrated our commitment to deliver on ESG innovation in the way the Services are provided at the Royal Adelaide Hospital (**RAH** or the **Facility**) within a Public Private Partnership (**PPP**) environment and to the broader community in which we operate.

The Implementation of the Celsus ESG framework over the 12 months ending 30 June 2024 (**FY 2024**) has been bolstered by the talented Celsus team, who utilised their skills to drive Innovation, leveraging off the design of the Facility, our key partners and Subcontractors, and more broadly, ESG Innovators.

Celsus delivered on all contractual Green and Social Loan requirements over the reporting period and undertook several other ESG projects. Celsus remains committed to further Improving our ESG credentials through qualitative and quantitative means.



Our goal is to leave this planet in a better state for all South Australians. Celsus is pleased to present its ESG Annual Report 2024.

Our Journey

Our journey began in 2011 during the Facility's design phase. The building was designed and built to meet the requirements of a 4 Star—Green Star standard issued by the Green Building Council of Australia (**GBCA**).

The Facility has many features which promote good health, such as each overnight bedroom having access to an opening window and fresh air, and 70 internal courtyards with access to the outdoors, providing patients an environment in which to heal and recover without the need to leave the Facility. Celsus achieved a 4-Star Green Star accreditation in April 2018 from the GBCA.

Our ESG journey continued in July 2021 with our full refinancing and the Green and Social Loan, which was acknowledged as the first Green and Social Loan globally in healthcare, the first sustainability loan in Australia and the largest ESG Loan in the Asia Pacific region. This provided the platform we needed to develop our ESG Strategy and Framework.



Our progress was further acknowledged when In June 2023 we achieved our second accredited Green and Social Loan status which satisfied the Green Loan Principles (2023) and the Social Loan Principles (2023) Issued by the Asia Pacific Loan Managers Association, the Loan Market Association, and Loan Syndications and Trading Association and is the only Green and Social Loan in Australia.

Celsus is delighted to have led the way in the healthcare sector and uses these achievements as a platform to pursue our ESG strategy and commitments.

Celsus continues to work closely with SA Health and the Central Adelaide Local Health Network (**CALHN**) teams to deliver Innovative Ideas that are often outside of the contractual deliverables. As previously reported, the co-generation plant has been permanently mothballed with discussions now underway to reallocate funding from the co-generation plant to other ESG Initiatives. In FY 2024, the Facility continued to operate at greater than 100% occupancy. Despite this, we continue to explore ways to reduce the consumption of resources and reduce or recycle waste across the Facility.

During the year, Celsus further strengthened our governance structures by reviewing our policy and compliance framework. Celsus has reviewed its policies and is finalising a domestic and family violence policy.

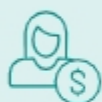
Celsus has adhered to the principles of the Modern Slavery Act 2018 (Cth) and integrated the regulatory requirements into procurement processes. Celsus completed the 2023 Modern Slavery report in accordance with the Modern Slavery Act.



Celsus recognises and is committed to our obligations to the wider community in South Australia and Australia. Celsus supports efforts to bring about reconciliation with Australia's First Nations people and has partnered with CALHN in Reconciliation actions. The activities over the reporting period include:



The co-development of the Innovate Reconciliation Action Plan (**RAP**);



Co-funding the RAP project officer role;



Procuring First Nations Artist artwork;



Donating children's books by First Nations authors to the Stepping Stone onsite Childcare Centre;



Attending the Reconciliation Week South Australian breakfast; and



Attending the Centre for Creative Health's First Nations musical performance at the RAH.

The Celsus team is proud of its efforts to:

- » Raise funds for the Hutt Street Refuge in its work to reduce homelessness in South Australia;
- » Facilitate celebration of Jersey Day at the RAH to increase awareness regarding organ donation; and
- » Facilitate giving days for The Hospital Research Foundation Group (**THRFG**) and donating funds and resources for RAH research projects.

Celsus sponsors the Australasian College of Health Services Managers, which delivers leadership and educational programs. In addition, Celsus is the presenting partner for the State Theatre Company of South Australia, which supports career paths and storytelling for First Nations peoples.

Celsus has met the obligations outlined in the Green and Social Loan and looks forward to further progressing our sustainability initiatives to make a truly discernible difference.

Di Mantell
Chief Executive

Our History

The PPP was established in 2011 as a partnership between Celsus and the State of South Australia (**SA**).

Celsus financed, designed, constructed and now operates non-clinical services at the RAH until 2046.

The Facility was designed to meet the requirements of a 4-Star Green Star standard.

The RAH provides state-of-the-art social Infrastructure to the people of South Australia.

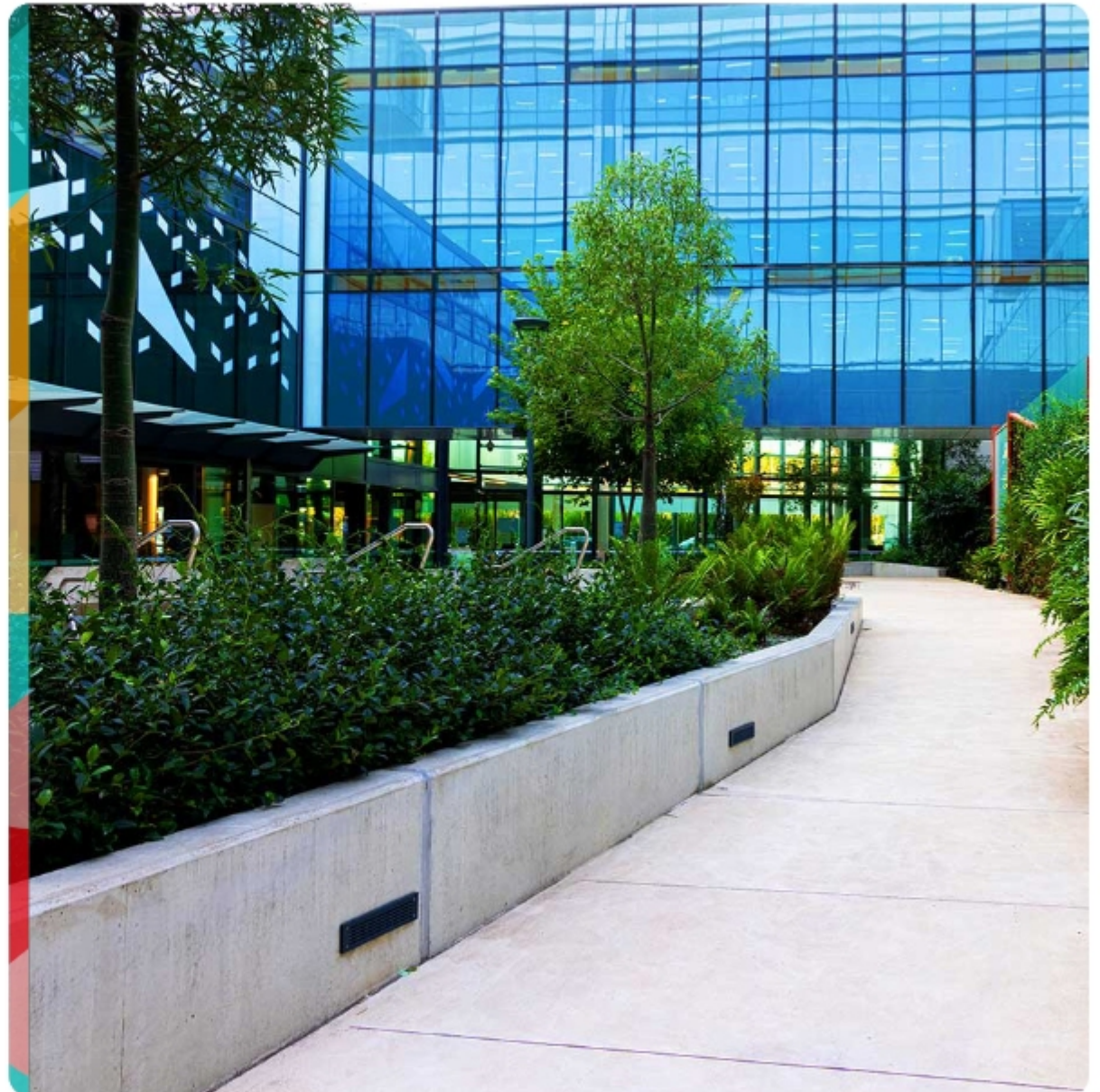
The RAH achieved commercial acceptance on 13 June 2017 and opened for the first patients on 5 September 2017.

Celsus and its key Subcontractors (Spotless Facility Services Pty Limited, referred to as Downer, and part of the Downer group of companies, and DXC Enterprise Australia Pty Ltd, referred to as DXC Technology, and part of the DXC Technology group of companies) work closely with CALHN to provide a coordinated and collaborative partnership for the delivery of care to the people of SA.



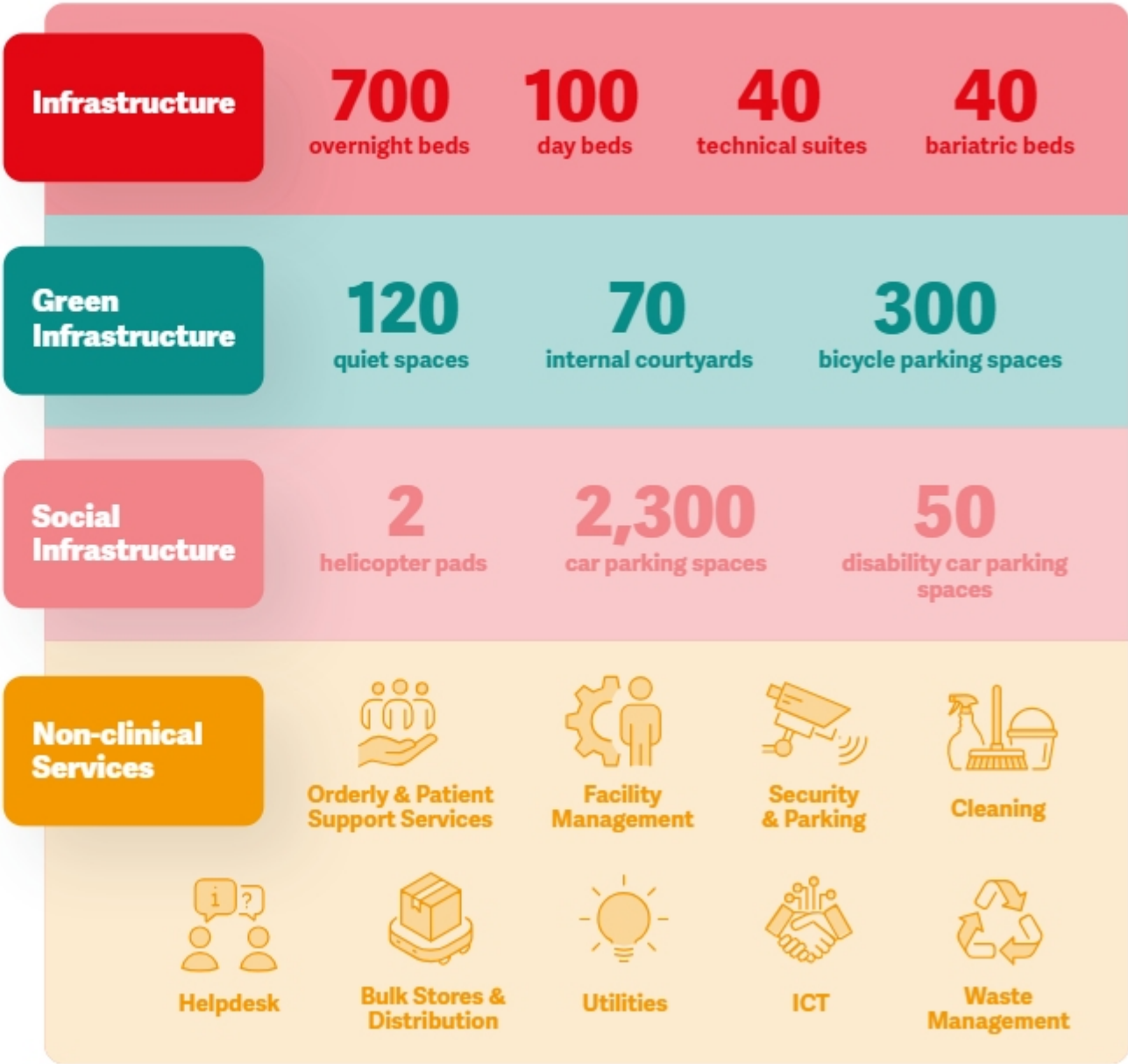
The State accepted Celsus' offer for the provision of Reviewable Services in July 2021 ensuring a five-year continuation of the Reviewable Services provided by Downer and DXC Technology. This process provides continuity of the key Subcontractors providing the Reviewable Services.

In June 2023 Celsus completed a second refinancing of its \$2.15 billion debt, maintaining the Green and Social Loan status. This recognition is, in part, an acknowledgement of Celsus' ESG commitment over recent years. The 2021 Green and Social Loan provided the impetus to develop a governance framework that would provide a clear pathway to pursue ESG initiatives. Celsus is now actively pursuing not only the contractual deliverables that must be achieved but also applying a green and social lens to all initiatives undertaken at the RAH, including modifications, lifecycle replacements and waste management.



Our Business

The RAH is one of the most technologically advanced healthcare facilities in Australia and is the largest accredited tertiary and quaternary healthcare facility in SA. Celsus enables the delivery of clinical care through a range of non-clinical services delivered by our key Subcontractors.



Our ESG Statement

Celsus is committed to building environmental sustainability, social responsibility, and effective corporate governance in all aspects of our business.

Our ESG policy reflects our commitment to improving how our business decisions and policies address opportunities for sustainability. Celsus' ESG policy covers all employees, including executives, officers and directors of the Company.

As we look ahead, Celsus will continue to be transparent and remain focused on expanding our sustainability efforts, including aligning with the United Nations (**UN**) Sustainable Development Goals (**SDGs**).





Our Journey in FY 2024

Celsus Initiatives

During FY 2024, Celsus continued to work within the ESG strategic framework and ESG initiatives that had been assessed and prioritised to have an impact across the business.



Environmental Policy & Strategy

Celsus is taking steps aimed at achieving its goal of delivering net zero emissions by 2050, with a 50% reduction by 2030.

During the reporting period Celsus has:

- completed the submission of the Global Real Estate Sustainability Benchmark (GRESB);
- completed the Green Building Council of Australia Operating Performance Tool;
- undertaken the Celsus Carbon Baseline Assessment for 2018 and 2022;
- updated the Celsus ESG Risk Matrix;
- reviewed the Celsus ESG Policy;
- engaged with CALHN in identifying opportunities to work together on projects that align with the Celsus Environmental Strategy;
- engaged Aurecon and, together with Downer and CALHN, developed circular economy waste management roadmaps; and
- partnered with DXC Technology and Downer to identify and undertake sustainable approaches to maintenance, modifications and lifecycle works.



Social

Policy & Strategy

Celsus commits to being a socially responsible employer by fostering an environment of diversity and inclusion across our business, with a focus on empowering women and minorities, operating ethically and supporting our local communities.

Celsus will continue to align with the UN SDGs by endorsing and enacting the following practices:

- preservation of human rights and avoidance of any complicity in human rights abuses;
- equity, diversity and inclusion amongst employees;
- non-discriminatory employment practices;
- policies promoting employee training and development;
- ensuring there is no exploitation of child labour or indentured servitude; and
- systems for managing health and safety.



Celsus team members, Michelle Evans, Damien Breen, Di Mantell, Rohit Selvaratnam, Sue Phillips, Marie Clothier and Hassan Dawood, receiving an award at the CALHN Reconciliation Cup.

Celsus Milestones



2023 GRESB
Celsus scored
96/100 and 5 stars



SA Business Index
Top 100



2023 GBCA - Operational Performance
Celsus scored
3 Green Stars

The Green Building Council Australia provides a sustainability assessment and certification of buildings through Australia’s largest national rating system, known as the Green Star. In 2018, Celsus was the first large scale hospital to achieve 4 Star Green Star rating from the GBCA for the RAH. In 2024, Celsus maintained its 4 Star Green Star rating for infrastructure and also received 3 Star Green Star rating for building operations for the first time, representing good practice. We have been advised the RAH is the first hospital to seek classification for its building operations.

2023 GRESB Asset Assessment



83rd
GRESB Score
Out of 681

182nd
Management Score
Out of 685

1st
Performance Score
Out of 683

N/A
GRESB Score within
Social Infrastructure
Health and Social
Care Services (PPP)

1st
GRESB Score within
Social Infrastructure:
Health and Social Care
Services Oceania
Out of 8

14th
GRESB Score within
Public-Private
Partnership (PPP)
Out of 117

5th
GRESB Score within
Social Infrastructure:
Health and Social
Care Services
Out of 27

11th
Management
Score within Social
Infrastructure:
Health and Social
Care Services
Out of 27

1st
Performance Score
within Social
Infrastructure:
Health and Social
Care Services
Out of 27

UN Sustainable Development Goals

Celsus is focusing on the following environmental and sustainability goals which are derived from the UN Sustainable Development Goals:





2024 Case Studies

Case Study 1

EV Charging

Following the completion of the feasibility study in 2023, Celsus has progressed the installation of 6 rapid electric vehicle (**EV**) charging stations at the RAH.

The RAH is the first public hospital in Australia to provide rapid EV charging stations and this initiative is aligned with the broader move to de-carbonise the South Australian electricity grid. This initiative also interfaces with Celsus' Social Policy and Strategy to enhance RAH visitor, patient and staff convenience allowing charging whilst at the Facility and ensuring sufficient range for their return journey. Celsus is committed to providing the best experience possible for patients and staff.

The benefits of offering rapid electric vehicle charging stations at the RAH are:

- **Sustainability:** Supports clean transportation and reduces greenhouse gas emissions;
- **Accessibility:** Provides convenient charging options for patients and visitors;



- **Employee Benefits:** Attracts and retains talent while promoting eco-friendly commuting;
- **Community Engagement:** Demonstrates commitment to environmental responsibility and fosters goodwill; and
- **Emergency Preparedness:** Contributes to resilience by providing power during emergencies.

The rapid EV charging stations are scheduled for installation in early August 2024 and will be located in the RAH public car park proximal to the Emergency Department on Level 2. One charging station is reserved as a dedicated accessible parking bay.

Case Study 2

Reusably

Celsus, in collaboration with key subcontractor Downer, have joined forces with Reusably.

Reusably is a sustainability company based in Adelaide which provides an eco-friendly alternative to single-use coffee cups at the RAH. Reusably's mission is to combat the excessive consumption of disposable items that currently contribute to landfill and harm ecosystems. The trial, which commenced on 19 June 2024, has seen a moderate uptake and will run until September 2024.

The Reusably Initiative offers consumers the opportunity to download and subscribe to the Reusably mobile app. When ordering takeaway food or drinks from Retr[EAT] café on Level 2 at the RAH, customers can use the app to select their preferred container for takeaway. These containers are then returned within a reasonable timeframe, or a replacement fee is applied. Upon return, containers are cleaned on-site in compliance with food health and safety standards and reused.

The benefits of Reusably include:

- eliminating the need for customers to clean or wash containers themselves;
- removing the requirement for customers to remember to bring a reusable cup;
- allowing customers to track their environmental impact through the app;
- reducing the costs associated with single-use containers;
- providing online stock management, usage, and impact tracking for Celsus;
- decreasing carbon emissions; and
- facilitating a genuine circular economy model.



Case Study 3

Jersey Day

Jersey Day is all about raising awareness of organ donation with no requirement to raise funds.

On 1 September 2024, Celsus In conjunction with CALHN, Downer, and DXC Technology, supported Jersey Day by wearing their favourite sporting jersey to raise awareness for organ donation and start non-confrontational discussions about the importance and value of becoming an organ donor.

Jersey Day was inspired by the gift of life that Nathan Gremmo gave to six people when he became an organ donor at age 13. This is the second consecutive year in which Jersey Day has been celebrated at the RAH.



Case Study 4

Hutt St Centre

Taking place just after National Homelessness Week, the Hutt St Centre's Walk a Mile in my Boots event is an annual fundraiser dedicated to aiding those facing homelessness or living rough in Adelaide, South Australia.

Celsus has been a proud supporter of this cause since 2021, recognising the pervasive issue of homelessness in Adelaide and the potential for positive change through the allocation of appropriate resources and support.

In August 2023, Celsus actively participated in raising awareness and funds for the Hutt St Centre. This organisation serves as a vital hub for connection and assistance, empowering individuals who are at risk of or experiencing homelessness to reconstruct their lives, reclaim their identities, and reconnect with their loved ones.

In the August 2023 campaign Celsus raised \$5,046 and the funds provided meals, laundry facilities, medical care and hot showers to those doing it tough in our community.



Case Study 5

Minyma Kutjara Wingellina

Celsus is committed to supporting local artists and showcasing their work. Through the Centre for Creative Health exhibitions, Celsus has procured a beautiful statement piece by Indigenous South Australian artist Renita Stanley.

Minyma Kutjara Wingellina was painted in 2023 and tells the story of an older sister who travelled a long way to bring her younger sister home. It tells how they went through many places on the way and focuses on their journey at Wingellina and their closeness to the Docker River. At Wingellina the two women stayed a while and as they were sitting there, they performed the ceremony Inma. The story after the Docker River continues and belongs to others in Distant Country. Renita's part of the story is short.

Celsus is delighted to have the artwork on display in the Celsus Boardroom at the RAH.



Di Mantell CEO and staff from the CALHN ATSI hub.

Case Study 6

State Theatre Company of South Australia

Celsus has expanded its collaboration with the State Theatre Company of South Australia, now serving as a major sponsor which provides support to new and emerging Australian artists, including First Nations-led theatre.

This sponsorship facilitates educational opportunities, aids in the production of new Australian works, and notably contributes to the First Nations-led theatre, exemplified in the 2024 production of *Blue*. The partnership between the State Theatre Company and Celsus recognises a shared interest in promoting, celebrating and engaging First Nations community. This partnership is a constructive and actionable way to make a difference within our community.

Blue was penned and performed by the esteemed Balnaves Fellow, AACTA, and Logie Award-winner, Thomas Weatherall, a proud Kamilaroi man. Weatherall is renowned for his roles in Netflix's *Heartbreak High* and ABC's



Deadlock, and the production of *Blue* offers a captivating exploration of beauty, comedy, and the complexities of growing up. CEO DI Mantell had the privilege of addressing attendees during the pre-show opening night, expressing Celsus' dedication to community support and the value it places on giving back.

